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CRANE-M User Guide V1.3



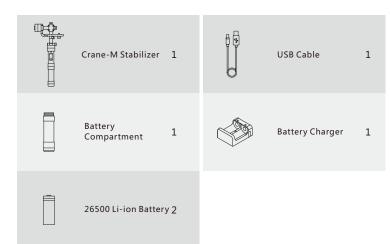
桂林智神信息技术有限公司 Guilin Zhishen Information Technology Co., Ltd

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Packing List

The product package comes with the following items. In case that any item is found missing, please contact ZHIYUN or your local selling agent.



Thank you for using ZHIYUN CRANE-M. The information contains herein affects your safety and your legal rights and responsibilities. Read this entire document carefully to ensure proper configuration before use. Failure to read and follow the instructions and warnings herein may result in serious injury to you or bystanders, or damage to your device or property.

ZHIYUN reserves the right of final explanation for this document and all relevant documents relating to CRANE-M, and the right to make changes at any time without notice. Please visit www.zhiyun-tech.com for the latest product information.

By using this product, you hereby signify that you have read this document carefully and that you understand and agree to abide by the terms and conditions herein. You agree that you are solely responsible for your own conduct while using this product, and for any consequences thereof. You agree to use this product only for purposes that are proper and in accordance with all terms, precautions, practices, policies and guidelines ZHIYUN has made and may make available.

ZHIYUN[™] accepts no liability for damage, injury or any legal responsibility incurred directly or indirectly from the use of this product. Users shall observe safe and lawful practices including, but not limited to, those set forth herein.

ZHIYUN[™] is the trademark of Guilin Zhishen Information Technology Co., Ltd. (hereinafter referred to as "ZHIYUN" or "ZHIYUN TECH") and its affiliates. All product names or marks referred to hereunder are trademarks or registered trademarks of their respective holders.

Glossary

The following terms are used throughout the product literature to indicate various levels of potential harm when operating this product.

WARNING: Procedures, which if not properly followed, may incur property damage, grave accident, or serious injury.

CAUTION: Procedures, which if not properly followed, may incur property damage and serious injury.

NOTICE: Procedures, which if not properly followed, may incur property damage or minor injury.

WARNING

Read the ENTIRE User Guide to become familiar with the features of this product before operating. Failure to operate the product correctly can result in damage to the product or personal property and cause serious injury. This is a sophisticated product. It must be operated with caution and common sense and requires some basic mechanical ability. Failure to operate this product in a safe and responsible manner could result in injury or damage to the product or other property. This product is not intended for use by children without direct adult supervision. DO NOT use with incompatible components or in any way otherwise as mentioned or instructed in the product documents provided by ZHIYUN. The safety guidelines herein contain instructions for safety, operation and maintenance. It is essential to read and follow all of the instructions and warnings in the User Guide, prior to assembly, setup or use, in order to operate the product correctly and avoid damage or serious injury.

Safe Operation Guidelines

CAUTION:

CRANE-M is a high-precision control device. Damage may be caused to CRANE-M if it is dropped or subject to external force, and this may result in malfunction.

Make sure the rotation of the gimbal axes is not blocked by external force when CRANE-M is turned on.

CREANE-M is not waterproof. Prevent contacts of any kind of liquid or cleaner with CRANE-M. It is recommended to use dry cloth for cleaning.

Protect CRANE-M from dust and sand during use.

NOTICE:

Keep the handle stable when CRANE-M is powered on, as shaking may cause failure to start up.

Disclaimer

This Battery Safety Guidelines and all relevant documents are subject to change at the sole discretion of ZHIYUN TECH. ZHIYUN TECH reserves the right to make changes at any time without notice. For updated product information, please visit ZHIYUN's official website.

Glossary

- WARNING: Procedures, which if not properly followed, may incur property damage, grave accident, or serious injury.
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WARNINGS

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WARNING

To avoid fire, serious injury, and property damage, observe the following safety guidelines when using, charging, or storing your batteries.

Battery Use

1.Prevent the batteries to come into contact with any kind of liquid. Do not leave batteries out in the rain or near a source of moisture. Do not drop the battery into water. If the inside of the battery comes into contact with water, chemical decomposition may occur, potentially resulting in the battery catching on fire, and may even lead to an explosion.

2. If the battery falls into water with the stabilizer during use, take it out immediately and put it in a safe and open area. Maintain a safe distance from the battery until it is completely dry. Never use the battery again, and dispose of the battery properly as described in the Battery Disposal section below.

3.If the battery catches fire, use water, water spray, sand, fire blanket, dry powder, or carbon dioxide fire extinguisher immediately to put out the fire. Please extinct the fire by applying the methods recommended above according to the actual situation.

4.Never use non-ZHIYUN batteries. If replacement or backup is needed, please purchase new batteries from ZHIYUN's official website or authorized channels. ZHIYUN takes no responsibility for any damage caused by non-ZHIYUN batteries.

5.Never use or charge swollen, leaky, or damaged batteries. Never use or charge if the battery smells, or overheats (exceeding maximum temperature of 160° F / 71° C). If your batteries are abnormal, contact ZHIYUN or a ZHIYUN authorized dealer for further assistance.

6.The battery should be used within the temperature range from -10°C to 45°C. Use the battery in environments above 45°C can lead to a fire or explosion. Use of battery below -10°C can lead to serious battery damage.

7.Do not use the battery in strong electrostatic or electromagnetic environments. Otherwise, the battery protection board may malfunction.

8.Do not disassemble or use any sharp object to puncture the battery in any way. Otherwise, the battery may leak, catch fire or explode.

9.Do not mechanically strike, crush, or throw the battery. Do not place heavy objects on the battery or charger.

10.Electrolytes inside the battery are highly corrosive. In case of accidental contact of any electrolytes with your skin or eyes, rinse immediately with water for at least 15 minutes and seek medical advice as soon as possible.

11.Do not use the battery if it has been involved in a crash or heavy impact.

12.Do not heat the battery and never put the battery in a microwave oven or in a pressurized container.

13.Do not place the battery cell on a conductive surface (such as a metal desk surface).

14.Prevent use of wires or other metal objects that could cause positive and negative short-circuit to the battery.

15.If the battery terminal is dirty, wipe it with a clean, dry cloth. Otherwise it will cause a bad battery connection, which may result in energy loss or charging failure.

Battery Charging

1.Do not attach the batteries to a wall outlet or car charger socket directly. Always use a ZHIYUN approved adapter for charging. ZHIYUN takes no responsibility if the battery is charged using a non-ZHIYUN charger.

2.Do not put the battery and charger near flammable materials or on flammable surfaces (such as carpet or wood). Never leave the battery unattended during charging to prevent any accident.

3.Do not charge the battery immediately after use, because the battery temperature may be too high. Do not charge the battery until it cools down to normal room temperature. Charging the battery with its temperature over 45°C or lower than 0°C may lead to leakage, overheating, or damage.

4.Examine the charger before use, make sure there is no damage to the enclosure, cord, plug, or other parts. Never use a damaged charger. Do not clean the charger with any liquid containing alcohol or other flammable solvents. Disconnect the charger when not in use.

Battery Storage

1.Keep batteries out of the reach of children and pets.

2.Do not leave the battery near heat sources such as a furnace or heater, or inside of a vehicle on hot days. Never expose the battery in any environment with temperature of over 60°C. The ideal storage temperature is 22°C-28°C.

3.Store batteries in a dry environment.

4.Do not leave the battery unused for too long after it has been completely discharged to prevent over-discharge of battery which may result in battery damage and permanent failure.

Battery Maintenance

1.Never use the battery when the temperature is too high or too low. 2.Do not store the battery in any environment with a temperature of over 60°C.

Battery Safety Guidelines

Battery Maintenance

1.Never use the battery when the temperature is too high or too low. 2.Do not store the battery in any environment with a temperature of over 60°C.

Transportation Notice

1.Discharge the battery power to 5% or lower before carrying the battery on an airline flight. Only discharge the battery in a fireproof location, ideally in a dry and open area. 2.Do not store or transport batteries together with metal objects such as eyeglasses, watch, and jewelries, etc.

3.Do not transport damaged batteries. When transporting, be sure to discharge the battery to less than 50%.

Battery Disposal

Dispose of the battery in specific recycling boxes only after a complete discharge. Do not put away the battery in regular trash containers. Strictly follow your local regulations regarding the disposal and recycling of batteries.

NOTICE

Battery Use Make sure the batteries are fully charged before each time of use.

Battery Charging

The battery will stop charging automatically when it is full. Disconnect the batteries from the charger when fully charged.

Battery Storage

1.Discharge the battery to 40%-65% if it will NOT be used for over 10 days. This can greatly extend the battery life.

2. The battery enters hibernation mode when voltage gets too low. Charge the battery will bring it out of hibernation.

3. Remove batteries from the stabilizer when not in use and store them in a specialized container.

Battery Maintenance

Never over-discharge, as this may lead to battery cell damage.
 Battery performance may be affected if not used for a long time.
 Charge and discharge the battery once every 3 months to keep it active.

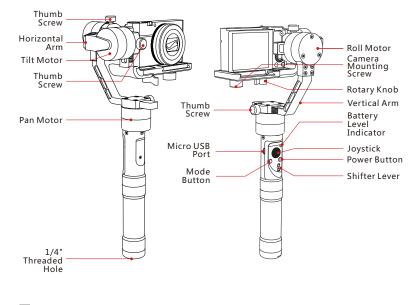
Battery Disposal

If the battery cannot be fully discharged, do not leave it in the recycling box, but contact a professional battery disposal/recycling agent for further assistance.

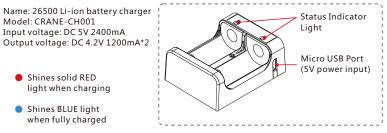
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Get to Know CRANE-M

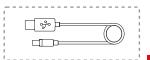
Check the product package before use, make sure that all items below have arrived with the product. In case that any item is found missing, please contact ZHIYUN or your local selling agent.

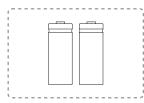


Before using CRANE-M for the first time, please fully charge the batteries to activate and ensure normal operation by using the charger that comes in the package.



NOTICE: The charger has two USB power input ports, one on each side, charging thru both ports at the same time can double the charging speed. Please confirm if the power adapter supports parallel connection, if not, then it cannot be charged thru both ports.





Micro USB Cable 26500 Li-ion Battery Capacity: 26500mAh Voltage: 3.7V

NOTICE

The charger is for charging ZHIYUN' s IMR 26500 Liion Battery only. Do not charge batteries of other models or brands, otherwise it may lead to accident. 2.Use qualified 5V adapter with output current of \geq 1000mA only. Charging time depends on the max. output current of the adapter.

Please use and charge batteries provided or approved by ZHIYUN only. ZHIYUN will not take any responsibility for explosion, fire and/or accidents caused by non-ZHIYUN batteries.

Camera Installation

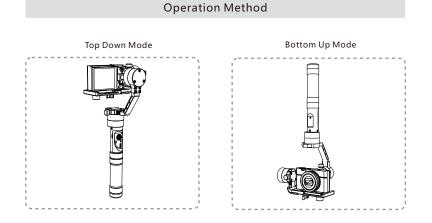
Reading Tips

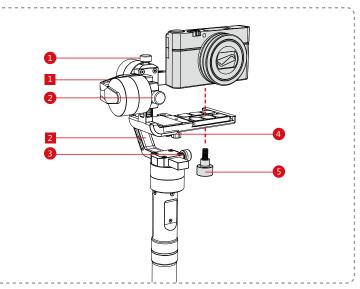
Legends: 💡 Hints and tips 🛕 Important

Camera Mounting Method

Mount the camera in parallel with the mounting plate, match the 1/4" Threaded Hole at the bottom of the camera with the empty slot of the mounting plate. Move the camera as close as possible to the Tilt Motor, and tighten Thumbscrew (5) to fix the camera position.

A Do not power on the stabilizer before the camera is properly mounted.





Mount the camera in parallel with the mounting plate, match the 1/4" Threaded Hole at the bottom of the camera with the empty slot of the mounting plate. Move the camera as close as possible to the Tilt Motor, and tighten Thumbscrew \bigcirc to fix the camera position.

Mounting Plate

Level Adjustment on Tilt Axis

Loosen the screw at the bottom of the Mounting Plate, so that it can slide forward or backward.

■ NOTICE

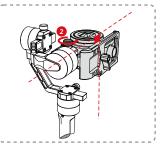
If there should be any conflict between the Rotary Knob ④ and the Camera Mounting Screw ⑤, pull the Rotary Knob ④ upward and restore it to the startup position (similar to the operation method of a wrench), and rotate it again. Push the camera forward or backward to find its level balance. Once the camera can stay still and almost level with its lens facing front, complete this step by tightening up the Rotary Knob ④.

Balance Adjustment on Tilt Axis

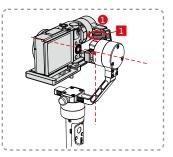
■ NOTICE

The Tilt Axis is designed with memory scale marks, and it is normal to hear clicking sound or feel minor pauses when adjusting the camera, as it moves 2mm by each scale.

Firstly, loosen Thumb Screw (rotate for 3 times). Adjust the Tilt Axis until the camera can stay still with the lens facing up (i.e. the camera stays still and vertical to the ground), complete this step by tightening up Thumb Screw (2).

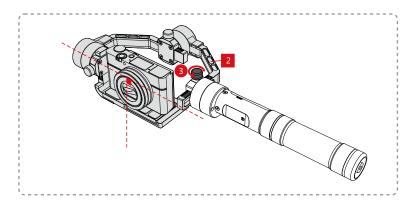


Balance Adjustment on Roll Axis



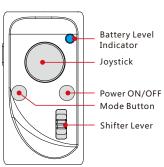
Loosen Thumb Screw 1. Adjust the Roll Axis until the camera can stay still while keeping the Horizontal Arm 1 level. Complete this step by tightening up Thumb Screw 1.

Level Adjustment on Pan Axis



Loosen Thumb Screw (S). Adjust the Pan Axis until the camera can stay still while keeping the Vertical Arm (Z) level when turned to the right/left side. Complete balance adjustment by tightening up Thumb Screw (S).

Control Panel Introduction



Battery Level Indicator

1.Shines YELLOW light when the stabilizer is powered on/off:

a)Quick flash for 3 sec. and shines solid for 1 sec. when powered on.

b)Quick flash for 3 sec. when powered off.

2.Shines BLUE light when the stabilizer is in normal operation, the flashing frequency of the BLUE light indicates the current battery level:

a)Quick flash 4 times for battery level of 76%-100%. b)Quick flash 3 times for battery level of 51%-75%. c)Quick flash 2 times for battery level of 26%-50%. d)Quick flash 1 time for battery level of 1%-25%.

Joystick Operation

Joystick controls the camera movement by turning the 3 axes up/down or left/right.

Shifter Lever Operation

In the event when a SONY camera is connected: Push the Shifter Lever in T direction to zoom out, and in W direction to zoom in.

In the event when a Panasonic camera is connected: Move the Shifter Lever to either direction for focusing.

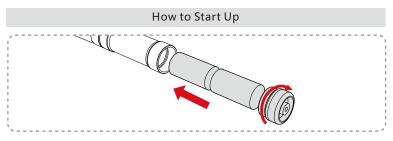
Power ON/OFF

Power on the stabilizer by pressing the Power button for about 3 sec. After the stabilizer is powered on, the Power button can be used for camera shooting control (only after the camera is connected to the stabilizer). Single press the button to take photos. Double press the button to start video recording. Double press the button again to stop recording.

Mode Button

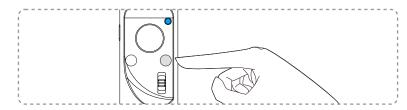
Single press or double press the button to switch between Gimbal Control Modes.

Long press the button for 1 sec. to activate the standby mode, long press the button for 1 sec. again to wake up. Start Up



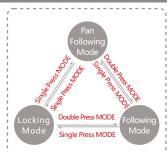
Rotate to loosen the end cover, then install two 26500 Li-ion batteries. Make sure to tighten the end cover properly after battery installation, or the stabilizer cannot be turned on.

A Batteries shall be installed with the positive pole heading the arrow direction as shown above.



After the batteries are installed properly, long press the power button for 3 sec. to power on.

Please use batteries provided or approved by ZHIYUN only, otherwise it may cause accidents. When using the stabilizer for the first time, please hold the camera with one hand to prevent severe shaking of the camera in case a malfunction occurs to the stabilizer (in very rare cases).



Roll Axis Tilt Axis Pan Axis

Pan Following Mode: The camera pans left/right following the movement of the stabilizer while the tilt and roll axes are locked. Push the joystick up/down allows manual control of the tilt axis.

Pan Axis

Roll Axis

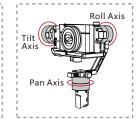
Locking Mode: This mode locks movement of all three axes to keep the camera still and stable. Push the joystick up/down and left/right allows manual control of the tilt axis and pan axis. Following Mode: The camera pans and tilts following the movement of the stabilizer. Push the joystick left/right allows manual control of the roll axis.

Quick press MODE (Joystick) three times and the camera will turn 180° along the pan axis while the active control mode remains unchanged.

Introducing Gimbal Control Modes

Mode switch: The stabilizer enters Pan Following Mode by default each time when powered on. Switch into Locking Mode by single pressing on the Mode button. Double press the Mode button to enter the Following mode. Single press the Mode button under the Following Mode will return to the previous mode.

See ZHIYUN's product training videos on www.ZHIYUN-TECH.com for more operation tips.

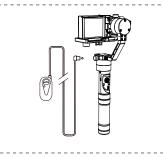


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Connection Ports & Various Operations

Connection Ports & Various Operations

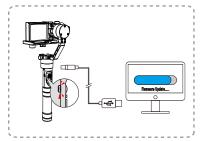
Micro USB Port



1. Connect the stabilizer to your computer using the Micro USB cable for firmware upgrade and on-line calibration. 2. Connect the stabilizer to a specialized wired remote commander

■ NOTICE This port cannot be used for charging.

Firmware Upgrade



1.Visit ZHIYUN's official website: www.ZHIYUN-TECH.com.

 Click to open the "Downloads" page, and find the Firmware Upgrade Tutorial package.

3.Download the driver, calibration tool and latest firmware corresponding to your stabilizer.

4.Upgrade firmware following the instructions indicated in the Firmware Upgrade Tutorial.

NOTICE: Make sure batteries are installed during upgrade.

Initializing the Stabilizer

Initialize the stabilizer under the following circumstances: a)Slight deviation is found in the tilt angle of the camera in level position after startup. b)Slight deviation is found in the roll angle of the camera in level position after startup. c)Frequent small angle correction is found when the camera is in level position while the stabilizer stays still.

Initialization Procedure

1.Install the batteries properly.

2.Hold the camera mounting plate and long press the Power Button to turn on the stabilizer. The motor will generate acting force upon activation, hold the camera mounting plate still, and long press the Mode Button to enter standby mode.

3.Put the stabilizer still on a table surface, wait for about 10 sec., and the stabilizer will automatically complete initialization.

APP Download and Installation



Firstly, download the APP from ZHIYUN's official website www.ZHIYUN-TECH.com, or by directly scanning the QR code on the left (Android 4.3 above or iOS8.0 above required) to download. iOS users can download the APP by searching "ZHIYUN" in APP Store.

The ZHIYUN APP is subject to regular update, try out now to discover more functions.

Connecting the Stabilizer to Smartphone



1. Power on the stabilizer.

2.Tap ZHIYUN's APP icon to open.

3.Tap the signal icon on the top to activate Bluetooth and search for nearby signals, choose your stabilizer to connect.



Monitoring screen: Allows checking of the stabilizer's working status.

Main Features of the APP

0



Calibration is required when deviations are found in the 3 axes and the leveling of the camera. Tap "Start Calibration", and complete the 6-side calibration procedure following the onscreen



Control screen Allows various controls to the stabilizer, including change of Gimbal Control Mode and corresponding axis movement control.



Gimbal setting screen: Allows adjustment of various parameter settings of the stabilizer (Refer to APP instructions for specific operations).

Panasonic Camera Control Line

Compatible Model(s): Panasonic GH4 Supported Functions: 1.Shutter control 2.Video recording

Compatible Stabilizer Model(s): CRANE, CARNE-M with firmware version of V1.50 and above.

How to Use

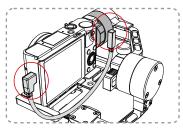
Connection

1. Firstly, connect the stabilizer to your PC or smart phone.

2.Configure the stabilizer to suits "Panasonic" in Gimbal Setting Screen, then save the settings.

3.Connect the Micro USB plug (marked "Gimbal") of the Panasonic camera control line to the camera connection port on the side of the tilt motor, and then connect the other end of the control line to the REMOTE port on the camera.

4. Power on the stabilizer before turning on the camera, otherwise camera remote control may not work.



Operations

 Shutter control (including focusing): Press the Power Button to take single shots.
 Video recording: Double press the Power Button to start video recording, and double press again to stop recording.

Camera and Stabilizer Connection Guide Camera shall be purchased separately. Sony Camera Control Line

Compatible Model(s): Sony RX series, H series, QX series, All Series ILDCs.

Supported Functions: 1.Shutter control 2.Video recording 3.Zooming

NOTICE: Optical zooming is not supported in case of non-electrical lenses (Recommended electrical zoom lenses: E PZ 18-105mm F4 GOSS, E PZ 16-50mm F3.5-5.6 OSS).

Compatible Stabilizer Model(s): CRANE, CARNE-M with firmware version of V1.50 and above.

How to Use

Connection

1. Firstly, connect the stabilizer to your PC or smart phone.

Configure the stabilizer to suits "Sony" in Gimbal Setting Screen, then save the settings.
 Connect the Micro USB plug (marked "Gimbal") of the SONY camera control line to the camera connection port on the side of the tilt motor, and then connect the other end of the control line to the REMOTE port on the camera.

 ${\bf 4}.$ Power on the stabilizer before turning on the camera, otherwise camera remote control may not work

Operations

1. Shutter control (including focusing): Press the Power Button to take single shots.

2. Video recording: Double press the Power Button to start video recording, and double press again to stop recording.

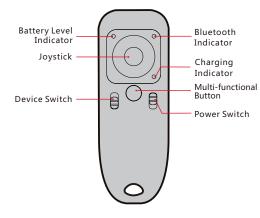
3. Zooming: Push the Shifter Lever on the stabilizer handle in T direction to zoom out or W direction to zoom in.

Usage of Main Accessories

Remote Control

Matching of Remote Control with the Stabilizer

When using the remote control for the first time, long press the Multi-functional Button while keeping the remote control near the stabilizer, and at the same time turn the Power Switch ON. The Bluetooth Indicator shines solid light when matching is successful.



Multi-functional Button

Single press this button to instruct the stabilizer to return to center position when connected to the stabilizer.

Power Switch

Turn up to power on. Turn down to power off.

Charging Indicator Charging: RED light. Charging complete: GREEN light.

Device Switch

Turn up to connect the stabilizer. Turn down to connect the mobile.

Joystick

For camera movement control (operates the same as the joystick of the stabilizer).

Bluetooth Indicator

No connection: Continuous flashing. Connected: Shines solid light. Device switch: Flashes once.

Battery Level Indicator

90%-100%: quick flash for 4 times each second. 75%-90% quick flash for 3 times each second. 55%-75%: quick flash for 2 times each second. 30%-55%: quick flash for 1 time each second. 0%-30%: quick flashing.

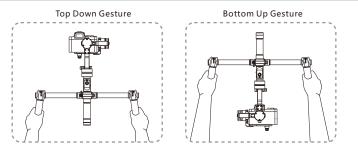
Specifications:

Charging voltage: 5V Charging current: 100mA Theoretical work time: ≥50 hr. Built-in Polymer lithium battery capacity: 150mAh Emission and received current: 11.9mA Operating current: 2.8mA Effective control distance: 10M (without blockage)

Two-way Mobile Clamp

Two-way Mobile Clamp Suitable for smart phones with sizes within 6.4".

Operating Gestures of Dual Handles

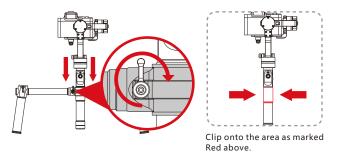


Mounting Method



NOTICE: Install the handles to the Red Area as marked above.

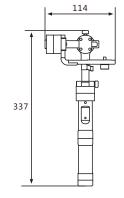
Mounting Method

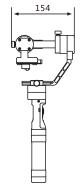


Parameter Specifications

Parameter Specifications				
	Min	Standard	Max	Remarks
Input Vol	6.8V	8.4V	12.6V	
Operation Current	80mA	110mA	6000mA	
Operation Temperature	0°C		45°C	
Operation Time	12h		18h	Well balanced with camera mounted
Weight		740g		Excluding batteries
Tilt Angle Range		360°		Unlimited rotation
Roll Angle Range		360°		Unlimited rotation
Pan Angle Range		360°		Unlimited rotation
Payload	125g		650g	

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Stabilizer dimension: 346 x 158 x 145mm Tilt angle adj. range: 0-24mm Roll angle adj. range: 0-32mm Pan angle adj. range: 0-44mm Horizontal adj. range of camera mounting plate: 0-25mm Vertical adj. range of camera mounting plate: 0-25mm

Warranty Period

1.Customers are entitled to replacement or free repair service in case of quality defect(s) found in the product within 15 days upon receipt of the product.

2.Customers are entitled to free repair service from ZHIYUN for any product proven defective in material or workmanship that results in product failure during normal consumer usage and conditions within the valid warranty period, which is 12 months counting from the date of delivery.

This warranty does not apply to the followings

1. Products subjected to unauthorized repair, misuse, collision, neglect, mishandling, soaking, accident, and unauthorized alteration.

2.Products subjected to improper use or whose labels or security tags have been torn off or altered.

3.Products whose warranty has expired.

4. Products damaged due to force majeure, such as fire, flood, lightning, etc.

Warranty Claim Procedure

1.If failure or any problem occurs to your product after purchase, please contact a local agent for assistant, or you can always contact ZHIYUN' s customer service through email at SERVICE@ZHIYUN-TECH.COM or website at WWW.ZHIYUN-TECH.COM. 2.Your local agent or ZHIYUN' s customer service will guide you through the whole service procedure regarding any product issue or problem you have encountered. 3.ZHIYUN reserves the right to reexamine damaged or returned products.

Custom information		
Customer Name :		Contact No :
Address :		
Sales Manager :		
Sales Date :		Prod. Serial No :
Dealer :		
Contact No :		
#1 Maintenance Record		
Service Date :		Signature of Repairman :
Cause of Problem :		
Service Result :		
Solved	Unsolved	☐Refunded(Replaced)



Website



Weibo



Vimeo



Google+



Wechat



Youku



Facebook

Youtube

Tel: +86-773-2320856 Web: www.zhiyun-tech.com E-mail: service@zhiyun-tech.com Address: Creative Industrial Park,GuiMo Road,QiXing District,Guilin 541004,Guangxi,China.



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